

Human-AI Work Design & Decision Governance

Service delivery designed around your organizational priorities.

YOUR CHALLENGE

An AI tool can produce an answer quickly without improving the full workflow. Review, correction, exceptions, and unclear responsibilities can absorb the time a pilot appears to save.

YOUR ORGANIZATIONAL GAIN

Identify suitable tasks, preserve human accountability, and make expansion decisions using evidence about quality, risk, and net capacity.

WHAT YOU RECEIVE

Task inventories and human-AI work allocation maps. Decision controls, review criteria, and documented pilot evaluations. Revised duties, operating procedures, and training requirements.

INPUTS WE NEED

Task samples, current handling times, quality criteria, approved tools and data, and named business and risk owners.

HOW DELIVERY WORKS

Your business, technology, and risk owners agree the pilot boundaries and approved environment. We test with authorized data and representative cases. Expansion follows review of results against agreed acceptance criteria.

HOW PROGRESS IS MEASURED

Measure total handling time including review and rework, error severity, escalation frequency, and usable released capacity. Faster output alone is not evidence of success.

WAYS TO ENGAGE

Start with a task assessment or bounded pilot. Use ONE Transform for an approved redesign and ONE Sustain for periodic evaluation. Production deployment and tool licensing are included only when expressly scoped.